

ADDITIONAL TERMS AND CONDITIONS

MAYA QUICK TAX (POWERED BY JUANTAX) APP

(For Merchants Using the JuanTax Mini App within Maya Business Manager 3.0)

These **Additional Terms and Conditions for the Maya Quick tax App** (“**JuanTax Additional T&Cs**”) supplement and form part of the **Maya Business Manager 3.0 Terms and Conditions** (“**MBM T&Cs**”). Capitalized terms not defined herein shall have the meanings given in the MBM T&Cs.

1. Scope and Nature of the JuanTax Service

1.1. The Maya Quick Tax (powered by Juan Tax) accessible through Maya Business Manager a **third-party, white-labeled service** operated and provided by **Ten Eleven Manila, Inc., doing business as JuanTax** (“**JuanTax**”), an independent tax technology provider.

1.2. Maya Quick Tax (powered by Juan Tax) App allows Merchants to prepare, accomplish, and submit tax returns and related tax filings through JuanTax’s systems, and to settle applicable tax payments using the payment facilities made available within Maya Business Manager.

1.3. **Maya Philippines, Inc. (“Maya”) does not provide tax advisory, tax computation, tax filing, or tax compliance services.** Maya’s involvement is limited to platform access facilitation and payment processing, as expressly set out herein.

2. Commercials :

2.1 The applicable subscription plan shall be determined by Maya and may vary depending on the merchant profile, segment, or applicable commercial arrangement.

3. Separate Relationship with JuanTax

3.1. By accessing or using The Maya Quick Tax (powered by Juan Tax) the Merchant acknowledges that it is **entering into a direct and separate contractual relationship with JuanTax**, governed by JuanTax’s own terms and conditions and privacy notice.

3.2. Data Privacy and Information Sharing



By electing to access the Maya Quick Tax (powered by Juan Tax) service through the Maya Web Business Manager, the Merchant acknowledges and agrees that:

(a) Independent Data Collection by JuanTax

The Merchant will be redirected to The Maya Quick Tax (powered by Juan Tax) and shall provide their information directly to JuanTax. Maya does not collect, receive, or transmit the Merchant's tax-related information to JuanTax as part of this process.

(b) Independent Personal Information Controllers

Maya and JuanTax shall each act as independent personal information controllers with respect to the personal data they respectively collect and process. JuanTax shall process personal data in accordance with its own privacy notice and applicable laws, including the Data Privacy Act of 2012.

(c) Data Sharing from JuanTax to Maya

Subject to the Merchant's explicit and informed consent, JuanTax may share certain post-tax filing information with Maya. Such information may include Merchant's tax identification number, tax filing status, declared revenues, and other relevant financial indicators necessary for Maya's internal business purposes.

(d) Purpose of Processing by Maya

The shared information shall be processed by Maya solely for:

- (i) enhancing and developing Maya's credit underwriting and risk assessment models; and
- (ii) evaluating eligibility and pre-assessment for Maya's lending products.

(e) Voluntary Consent and Withdrawal

The Merchant's consent to such data sharing is voluntary and may be withdrawn at any time.

Withdrawal of consent shall not affect the lawfulness of processing prior to such withdrawal but may impact the availability of certain Maya services, including lending-related features.

(f) Liability and Responsibility

JuanTax shall be responsible for ensuring that valid consent has been obtained prior to any data sharing with Maya. Maya shall process received data in accordance with its own privacy notice and applicable law.

4. Roles, Limitations, and Liability Allocation

4.1 Responsibilities of JuanTax

JuanTax is solely and exclusively responsible for:

- Tax computation, preparation, validation, and submission;
- Accuracy and completeness of tax filings;



- Compliance with BIR requirements, deadlines, penalties, and assessments;
- All fines, surcharges, interests, or penalties arising from tax filings or non-compliance.

4.2 Limited Role of Maya

Maya's role is **strictly limited** to:

- Providing access to The Maya Quick Tax (powered by Juan Tax) within Maya Business Manager;
- Facilitating **payment checkout and settlement** initiated by the Merchant; and
- Maintaining the availability and security of Maya's payment systems within its reasonable control.

Maya **does not**:

- Provide tax advice or representations;
- Guarantee BIR acceptance of filings;
- Assume responsibility for tax computation, filing accuracy, or compliance outcomes.

This delineation is intended to ensure that **penalties and liabilities remain attributable only to the party within whose scope such acts or omissions fall**, and to avoid joint or solidary liability beyond Maya's payment-processing function.

5. Payments and Penalties Within Maya's Scope

5.1. Maya acts **solely as a Third-Party Payment Service Provider** for payments initiated through The Maya Quick Tax (powered by Juan Tax) .

5.2. Maya shall be responsible **only for issues directly attributable to failures of its payment checkout systems**, including payment posting errors demonstrably caused by Maya's systems.

5.3. Maya shall **not be liable for any penalties, assessments, or compliance consequences** arising from:

- Incorrect tax computation;
 - Late or defective tax filings;
 - BIR rejections or audits;
 - Actions or omissions by JuanTax or the Merchant.
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6. Aftersales Materials



6.1. **All aftersales, instructional, educational, and support materials** relating to The Maya Quick Tax (powered by Juan Tax) shall be **developed, owned, and provided by JuanTax**.

6.2. Such materials may be **rebranded to reflect the Maya brand**, provided that:

- The content remains substantively JuanTax-authored; and
- Rebranding does not imply that Maya authored, warranted, or provided tax advice or tax services.

7. Aftersales Support and Limitations

7.1. Maya's aftersales support is **strictly limited** to:

- Payment checkout concerns within Maya Business Manager (e.g., payment status, failed payment attempts attributable to Maya systems).

7.2. **All concerns outside the Maya checkout functionality**, including but not limited to:

- Account registration and access to JuanTax;
- Use of the JuanTax App outside the Maya interface;
- Tax computation, filing, amendments, or BIR matters;

shall be **handled exclusively by JuanTax**.

7.3. Maya shall have no obligation to provide customer support for matters falling outside its limited role.

8. No Tax Advice

Nothing in Maya Business Manager, The Maya Quick Tax (powered by Juan Tax) , or any rebranded materials shall be construed as tax, legal, or accounting advice from Maya. Merchants remain solely responsible for seeking independent professional advice as needed.

9. Precedence

In the event of any inconsistency:



- These JuanTax Additional T&Cs shall govern **only with respect to The Maya Quick Tax (powered by Juan Tax)** ; and
 - The MBM T&Cs shall continue to apply to all other Maya Business Manager services.
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10. Acceptance

By accessing or using The Maya Quick Tax (powered by Juan Tax) the Merchant confirms acceptance of these JuanTax Additional T&Cs.

